

FEES AND COSTS GUIDE

SUBSCRIPTION - INCL. VAT

£5

BOOKING - INCL. VAT

Minimum Duration / Maximum Duration

1 hour / 7 days

Booking / Billing

Per 5 min / Per 30 min

Automatic adjustable mileage calculation

£5

Extension of booking

FREE

Reduction or Cancellation of booking - Flirt: more than 12 hours before the start of the booking; Passion/ Happy Few: more than 8 hours before the start of the booking

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50% of the previous time booked and then modified/cancelled

Cancellation of a booking after the booking start time

100% of the previous time booked and then cancelled

Invoicing for hours booked but not used

100%

Late return (after 10 minute grace period)

£1 per min

DAMAGES OR LOSS - INCLUSIVE OF VAT @20% (WHERE APPLICABLE)

Manual intervention

£75

Vehicle returned with less than a ¼ tank of fuel/ electric vehicle not placed on charge at end of booking

£35

Vehicle returned to a location other than its parking bay without notification (excluding cost of the booking and late return fees)

£180

Administration fee for fine management (in addition to fine amount)

£40

Light Damage administration charge (in addition to vehicle excess)

£40

Damage administration charge (in addition to vehicle excess)

£80

Loss or theft of any vehicle item: Fuel card, parking season ticket, phone holder etc.

£75 per item

Loss or theft of electric vehicle charging cable

£500

Loss or theft of access badge or datafob

£15

Penalty for application of advertising/ additional decals

£75

Vehicle damage and theft excess

£750

Engineers Charge

£40

Fuel card misuse fee

£25

Vehicle excess waiver option: reduce the standard vehicle excess amount by 30%

Variable per booking